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Your Rights as a Client of This Agency

As your professional counselor, I want to assist you and provide the best possible service. As a client, you have the right to know what your rights are. A list has been prepared and are shown below. If you have any questions regarding your rights, please feel free to discuss them with me.

- You have the right to expect prompt, professional and courteous service.
- You have the right to be served without discrimination as to gender identity, sexual orientation, race, creed, color, religion or national origin.
- You have the right to have the nature of the recommended treatment and any specific risks of such treatment carefully explained to you.
- You have the right to assist in your treatment plan, which should be tailored to meet your specific needs.
- You have the right to confidentiality. Except as many be required by law, no information concerning you, your family or your treatment may be given out without your consent in writing.
- You have the right to privacy. Your case will not be discussed by the staff in front of visitors or other clients.
- If the use of video cameras or tape recorders is going to be used to aid in the diagnosis, evaluation or treatment of you, your written permission must first be obtained and an explanation given to you regarding ow the videos or recording will be used.
- You have the right to be told if your counselor cannot provide the services that you need.
- You have the right to refuse treatment or request a change in your treatment plan.

Name _____ Date _____